



Over 10 Million
Shipments tracked per month

ShipMatrix EasyTrack

ShipMatrix has a product for every shipper; no matter if you ship 100 packages a week or 1,000,000. EasyTrack is the perfect solution for low volume shippers with one shipping origin. Our software will monitor your carrier's performance and automatically provide a carrier compatible form to file for applicable refunds.



We understand the needs of small businesses

Just because you're small, doesn't mean you aren't mighty. You deserve the same level of service as any other shipper. However, the process of tracking all guaranteed shipments is often prohibitively time-consuming for small businesses. We know the complexity of managing fixed resources so we created a user-friendly "do-it-yourself" solution for small businesses: **ShipMatrix EasyTrack**.

Let EasyTrack generate revenues for You

Instead of manually tracking guaranteed shipments, calculating transit times, and completing individual refund forms, use EasyTrack to perform these tasks for all your shipments. You'll receive a report detailing packages eligible for refunds and an automatic refund request report.

Control and Reduce Costs

- Reduce shipping expenditures by identifying service refunds and packages billed, not shipped
- Identify any invalid account charges, chargeback fees, unnecessary address corrections, or other verifiable charges
- Generate revenue by improving your ability to manage resources and the movement of goods with EasyTrack's post-shipment analysis
- Reduce manual tracking labor and opportunity costs by simplifying tracking and reporting procedures



ShipMatrix

Improve Customer Service

If you are shipping guaranteed packages, your number one concern is on-time delivery to your customer. With ShipMatrix EasyTrack, you can use our on-time service reports to benchmark carriers and determine which carrier is providing you with the best service. In addition, ShipMatrix EasyTrack can report which packages are late but still in transit. This allows you to proactively alert your customers and make alternate arrangements if necessary.

Data you can trust

ShipMatrix was the first company to license desktop software to shippers and enable them to independently benchmark domestic parcel carrier service performance. We have 10 years of experience helping customers like you streamline shipping operations and reduce shipping spend. We know the business and we want to help you. Call us today for more information!

Features

- **Compatible with all major carriers:** We can meet your small package tracking needs, no matter which carrier.
- **Do-it-yourself Tracking Software:** With EasyTrack, you, the shipper, control the tracking process. We put the control back into your hands.
- **Standardized reporting:** Consistency is key to accurately measuring performance, both yours and your carrier's. EasyTrack provides the following standard reports to help you benchmark efficiently:
 - On-Time performance reports
 - Eligible refund report
 - Billed, not shipped report
 - Lost package report
 - Delivery exceptions report
 - Overdue delivery report
- **Secure:** Internal PC-based tracking and reporting provides secure access to your companies proprietary information. There is no disclosure of your proprietary customer database or negotiated carrier rates.
- **Easy-to-Use:** EasyTrack is designed specifically for easy installation and desktop operation by non-IT personnel. EasyTrack reports in MS Excel format, not coding language, so no additional IT expertise is needed. In addition, EasyTrack can be automatically scheduled to run as a background process or after-hours without compromising your IT resource performance.
- **Automatic program version updating:** New reports and features are integrated into EasyTrack ...automatically! We want you to have the highest quality and most accurate data as soon as it's available.

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Minimum Requirements for Installing ShipMatrix EasyTrack

Microsoft® Excel or Microsoft® Office*	20 MB hard disk space
Pentium III processor or better	256 MB RAM
Operating System: Windows XP or later	Internet connection
Microsoft® Internet Explorer (v 6.0 or later)	

**For ease of use and flexibility, all reports within ShipMatrix EasyTrack are formatted as MS Excel files. We highly recommended that you install Excel prior to installation of EasyTrack. Technical alternatives are available if you do not have Excel, but some features may not be available.*