



Over 10 Million
Shipments tracked per month

ShipMatrix Enterprise

We created ShipMatrix Enterprise to meet the tracking needs of large shippers without requiring data release: Enterprise runs on YOUR internal PC. ShipMatrix Enterprise is the perfect solution for high volume shippers shipping several thousand packages a week or more who aren't comfortable releasing their data to an outside party. Enterprise can track your shipments from hundreds of locations and report conveniently into one file - internally!



Fortune 500? We can help!

We understand that large volume shippers may need more detailed data on their shipments, simply because sheer volume magnifies the costs and thus potential savings from identifying service and delivery issues. Archives of both carrier-provided and ShipMatrix-generated data allow Enterprise to offer customized reporting from your data warehouse.

Let Enterprise generate revenues for you

For large volume shippers, manually researching and filing claims on packages failing to meet guaranteed service commitments is not just impractical, its practically impossible! Instead of manually tracking your guaranteed shipments, calculating transit times, and completing individual refund claim forms, let Enterprise perform these tasks for you. You'll receive a report detailing all packages eligible for refunds and an automatic refund request report.

Control and reduce costs

- Reduce shipping expenditures by identifying service refunds and packages billed, not shipped
- Identify any invalid account charges, chargeback fees, unnecessary address corrections, or other verifiable charges
- Measure carrier performance and generate revenue by improving your ability to manage your resources and supply chain with Enterprise's post-shipment analysis
- Reduce manual tracking labor and opportunity costs by simplifying tracking and reporting procedures.



Improve Customer Service

If you are shipping guaranteed packages, your number one concern is on-time delivery to your customer. With ShipMatrix Enterprise reports, you can benchmark carriers to determine which carriers and services are providing you with the best performance. In addition, ShipMatrix Enterprise can report which packages are late but still in transit, lost, or damaged. This allows you to proactively alert your customers and make alternate arrangements if necessary.

Data you can trust

ShipMatrix was the first company to license desktop software to shippers and enable them to independently benchmark carrier service performance. We have 10 years of experience helping customers like you streamline their shipping operations and reduce shipping spend. We know the business and we want to help you. Call us today for more information!

Features

- **Compatible with all major carriers:** We can meet your small package/LTL tracking needs, with every carrier.
- **Do-it-yourself Tracking Software:** With Enterprise, you, the shipper, control the tracking process. We put the control back into your hands.
- **Standardized reporting:** Consistency is key to accurately measuring performance, both yours and your carrier's. Enterprise provides the following standard reports to help you benchmark efficiently:
 - On-Time performance reports
 - Eligible refund report
 - Billed, not shipped report
 - Lost package report
 - Delivery exceptions report
 - Overdue delivery report
- **Secure:** There is no disclosure of your proprietary customer database or negotiated contract rates with your carrier. Internal PC-based tracking and reporting provides secure access to your companies proprietary information.
- **Flexibility:** ShipMatrix Enterprise can be delivered in three ways to meet your company needs: as a desktop application, web-based, and a combination desktop/data warehoused web-based business intelligence system. In addition, Enterprise is fully compatible with our MyShipMatrix product and can be delivered via MyShipMatrix.
- **Easy-to-Use:** Enterprise reports in MS Access or comma delimited formats, not coding language, so no additional IT expertise is needed to install or operate. In addition, ShipMatrix Enterprise can run as a background process, or be scheduled to run after-hours on an internet-connected company PC.
- **Automatic program version updating:** New reports and features are integrated into Enterprise ...automatically!

Minimum Requirements for Installing ShipMatrix Enterprise

Microsoft® Access or Microsoft® Office Pro (v.2000 or later)
Pentium III processor or better
Operating System: Windows XP or later
Microsoft® Internet Explorer (v 6.0 or later)

50 MB hard disk space
256 MB RAM
Internet connection
Microsoft SQL Server 2005 (optional)