

U.S. POSTAL SERVICE CHALLENGED WITH EXCESSIVE VOLUME

December 18, 2020: Most recent ShipMatrix data shows U.S. Postal Service is being severely challenged by excessive volume amounting to about 6 million per day being dropped in its network because of restrictions on large volume shippers by FedEx and UPS.

For December 6 thru 12, FedEx was at **93.9%**, UPS at **96.1** percent, and USPS at **87.5%**. This means over 3.5 million parcels now are experiencing a delay of one or more days in coming days due to a decline in their performance compared to the period of Nov 22 thru Dec 5 when FedEx was at 94.9%, UPS at 96.3% and USPS at 92.8%.

In addition, due to further spike in final days of the season, the performance on parcels due for delivery between Dec 13 and 17 dropped as follows: FedEx was at **92.1%**, UPS at **94.9%** and USPS at **86.1%**. The heavy snow storms in the northeast had the greatest impact on consumers in PA, MD, NJ and NY which saw their on-time delivery percentage drop to high 80s.

About ShipMatrix, Inc.:

ShipMatrix proprietary software is used by thousands of customers to manage visibility, customer experience and shipping operations. The data is based on millions of actual parcels shipped from over 100,000 shipping locations across the country. In addition, ShipMatrix leadership has the greatest domain experience having started FedEx Ground, and it has been tracking industry performance since 2000 with its methodology reviewed by the carriers.

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