

CARRIERS HOLD UP PERFORMANCE DURING WEEK 50

December 17, 2021: Most recent ShipMatrix data shows continuation of delivery performance in week 50 that is in line with that achieved in prior Cyber week and early November.

For week 50 (December 5 thru 11), **FedEx was at 84.8%, UPS at 95.8%, and USPS at 95.0%**. It is consistent with the prior week 49 (Nov 28 thru Dec 4) when FedEx was at 83.9%, UPS at 96.1% and USPS at 95.5%. However, in the same week 50 of 2020, FedEx was at 93.9%, UPS at 96.1%, and USPS at 87.5%.

These results show that USPS stands out for having achieved major improvement by 7.5% compared to 2020 resulting from major capacity expansion completed under the new Postmaster General and not getting deluged by diversion of parcels from capacity limits placed on large shippers by FedEx and UPS in peak of 2020.

Furthermore, if the performance is measured for express service being on time if delivered by end of the day and Ground within one extra day, the figures for week 50 (Dec 5 thru 11) are much better with **FedEx at 97.1%, UPS at 99.3% and USPS at 98.5%** and consistent with this measurement approach for the prior week 49 (Nov 28 to Dec 4) which were as follows: FedEx at 97.4%, UPS at 99.0% and USPS at 98.6%. According to these results, if FedEx had extended commitment times for lanes of 3+ days for the peak period as was done by UPS and USPS, FedEx's on time without adjustment for extra day would have been higher than 84.8%.

About ShipMatrix, Inc.:

ShipMatrix proprietary software is used by hundreds of customers located across the country to manage visibility, shipping operations and customer experience. Its OTP results are based on millions of parcels shipped from over 100,000 locations. In addition, ShipMatrix leadership has unmatched industry experience from being founders of FedEx Ground, having advised all major parcel carriers, and utilizing the most accurate measurement criteria.

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