CARRIERS IMPROVE PERFORMANCE APPROACHNG CHRISTMAS DAY

December 23, 2021; 9:30 AM: Most recent ShipMatrix data shows improved performance by FedEx, UPS and USPS in the final days approaching Christmas.

For the period December 12 thru 21, FedEx was at **91.2%, UPS at 97.1% and USPS at 96.9%**. It is better than the prior week 49 (Dec 5 thru 11), when FedEx was at 84.8%, UPS at 95.8%, and USPS at 95.0%. Furthermore, if compared to the same period of 2020, while FedEx is lower than 95.2%, UPS and USPS are better than 96.3% and 93.6% respectively.

Moreover, if online orders were shipped by carriers' deadlines, and they show an expected delivery date of today (12/23), you can count on them being delivered by Friday 12/24 with **98.4% certainty if it is FedEx, 99.5% if UPS, and 99.2% if USPS**. And, ShipMatrix record shows that in the past years some delayed parcels have been delivered even on Christmas Day.

The carriers are achieving better results aided by additional capacity initiatives, and reduced demand for delivery resulting from more consumers buying their gifts earlier and at brick-and-mortar stores.

With such high delivery performance by these three carriers that have collectively delivered over 75 million parcels each day this holiday season, the online shoppers can count on having a very Merry Christmas.

About ShipMatrix, Inc.:
ShipMatrix proprietary software is used by hundreds of customers located across the country to manage visibility, shipping operations and customer experience. Its OTP results are based on millions of parcels shipped from over 100,000 locations. In addition, ShipMatrix leadership has unmatched industry experience from being founders of FedEx Ground, having advised all major parcel carriers, and utilizing the most accurate measurement criteria.

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